



Fifth Third Bank Operations Leadership Program

It takes a lot of hard-working people to keep Fifth Third Bank running smoothly while making the customer experience look easy. And it takes the right people to keep delivering excellence. Seeing the results of all that work—satisfied customers, well-run business units and teams collaborating successfully—is a very rewarding experience.

Learning to lead individuals, departments and divisions to operate at peak performance is what the Operations Leadership Program (OLP) is all about.

OLP participants will engage in a variety of operational settings, from customer-facing, to high production and detail, to project management/process improvement. Throughout the program, you'll cultivate your ability to thrive in a leadership role in our customer-centric environment by being adaptable and flexible while delivering the leading-edge business solutions we offer.



FIFTH THIRD BANK

Continued on reverse.

Career Paths

The OLP career path can lead to roles within the Bank, such as:

- Operations supervisor/manager.
- Process improvement analyst.
- Project manager.
- Quality control analyst.

OLP full-time and internship assignments are located in Cincinnati.

OLP candidate qualities include:

- Desire and ability to lead and manage teams.
- Passionate about process improvement and customer experience.
- Strong relationship-management skills.
- Aptitude for project management.
- Problem-solving and critical-thinking skills.
- Ability to work with a variety of people and processes.
- Majors: management, operations, communications; cumulative GPA of 3.0 or higher.



We designed our leadership programs to provide meaningful work experience and targeted educational experiences to develop future organizational leaders.

Participants can strengthen their career progression and performance within their selected business path through:

- Rotational assignments.
- Exposure to senior leaders.
- Performance feedback and coaching.
- Mentoring relationships.
- Leadership and professional development through targeted education curricula.
- Social and team-building opportunities.
- Community involvement.

For more information and to apply, contact your university's career services office or visit **college.53.com**.



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Fifth Third Bank, Member FDIC.  Equal Housing Lender. Fifth Third Bank is proud to have an engaged and inclusive culture and to promote and ensure equal employment opportunity in all employment decisions regardless of race, color, gender, national origin, religion, age, disability, sexual orientation, gender identity, military status, veteran status or any other legally protected status.