

Setting up your notification preferences

With account notifications, it's easy to stay on top of your HSA transactions.

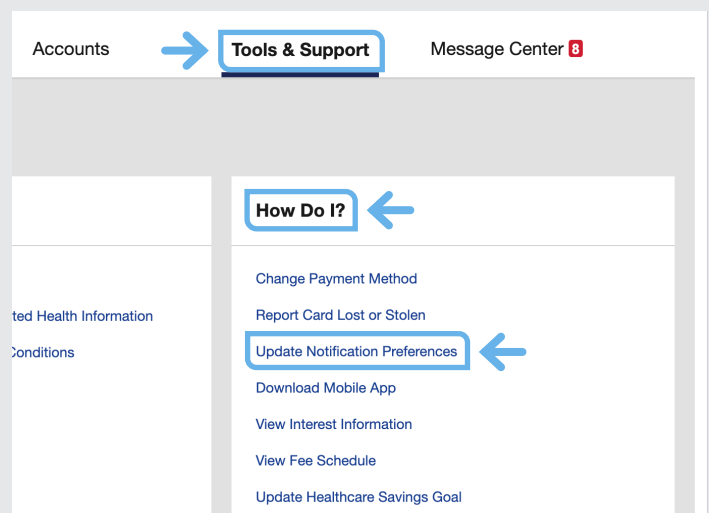


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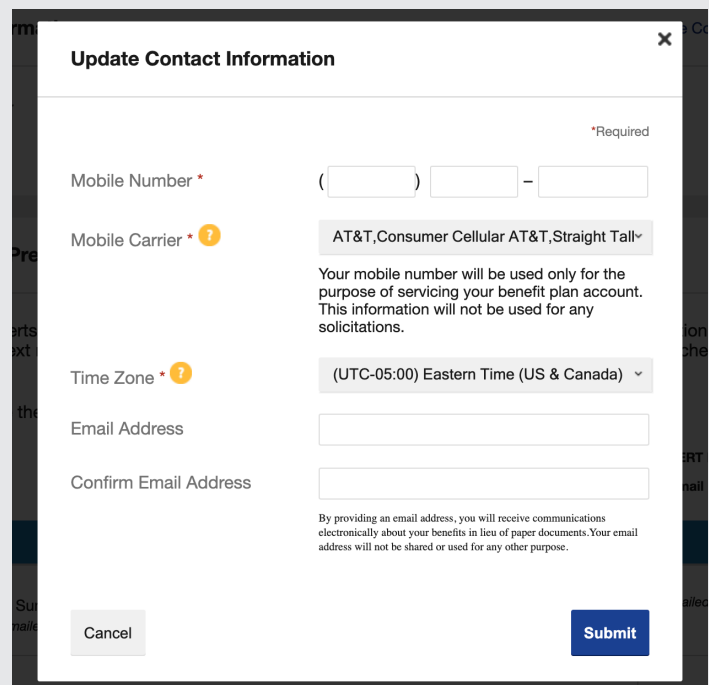
Want to know if a transaction has cleared, or if your HSA account balance has fallen below a certain amount? With your Fifth Third HSA, you don't have to wait for your next statement to find out. In fact, you can have your statement delivered to your inbox!

To receive text alerts, email alerts and paperless statements, just set up your notification preferences.¹ It's easy. Here's how:

1. Login in to your HSA account. Go to the **Tools & Support** tab > Select **How Do I?** > Select **Update Notification Preferences**



2. Next, make sure your **Contact Information** is up to date.
 - Enter your phone number
 - Select your mobile carrier
 - Select your time zone
 - Enter and confirm your email address
3. After you've entered all your information, hit **Submit**.



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4. After that, you may be asked to **Verify Your Identity**. Click **Next** to answer your security questions.

- If security question verification is not required, you will proceed to **#6**.

5. Answer your **Security Questions** and click **Submit**.

6. Now you're ready to select your **Notification Preferences**.

- You can select **Statement Preferences** and **Alert Preferences**. For example, we can send you a text when your HSA Account Summary is ready.

7. You can select additional options to **customize your text notifications**.

- For example, select **Contribution posted to your HSA** to get a text notification when your account has had a transaction.
- You can receive text notifications for balance amounts, your contribution limit, payments and withdrawals. Once you have customized your preferences hit **Submit**.

✕

Verify Your Identity (Step 1 of 2)

Your protection is important to us. We need to take some extra steps to verify your identity. Please click Next to proceed:

Security questions

Click **Next** to go to your Security Questions.

➔

Next

✕

Verify Your Identity (Step 2 of 2)

Provide your answers to security questions. *Required

Select a question...
▼

Select a question...
▼

Select a question...
▼

Click **Submit** to complete verifying your identity.

➔

Submit

Notification Preferences

Receive text alerts about your account through your mobile phone! You can configure v to receive via text message below. Standard text message rates may apply. Disable text alerts by unchecking the boxes below.

You will receive the applicable notifications listed below based on the Delivery Method.

Customize your preferences.

↓

STATEMENT PREFERENCES

Online

Paper

ALERT PREFERENCES

Email ? Text

STATEMENTS	Online	Paper	Emailed	Text
<p>HSA Account Summary</p> <p><small>Automatically emailed based on whether or not you have an email address</small></p>	Available	Not Mailed	Emailed	<input checked="" type="checkbox"/>
<p>HSA Tax Documents</p> <p><small>Automatically emailed based on whether or not you have an email address</small></p>	Available	Mailed	Emailed	<input checked="" type="checkbox"/>
CONTRIBUTIONS	Online	Paper	Emailed	Text
<p>Contribution posted to your HSA</p>	-	-	-	<input checked="" type="checkbox"/>
<p>HSA available cash balance is below \$ <input style="width: 50px;" type="text"/></p>	-	-	-	<input checked="" type="checkbox"/>
<p>HSA contributions year-to-date are within \$ <input style="width: 50px;" type="text"/> of the IRS maximum</p>	-	-	-	<input checked="" type="checkbox"/>
PAYMENTS	Online	Paper	Emailed	Text
FIFTH THIRD BANK DEBIT CARD	Online	Paper	Emailed	Text

Cancel

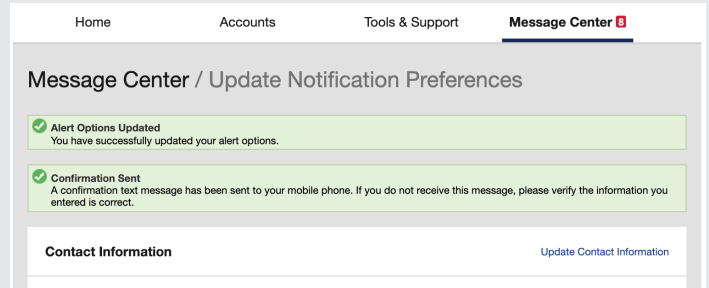
Click **Submit** when you're done.

➔

Submit

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8. You will receive a confirmation of your successful enrollments.



The screenshot shows the 'Message Center' interface with a navigation bar at the top containing 'Home', 'Accounts', 'Tools & Support', and 'Message Center' (which is highlighted with a red notification icon). Below the navigation bar, the page title is 'Message Center / Update Notification Preferences'. There are two green success messages: 'Alert Options Updated' with the subtext 'You have successfully updated your alert options.' and 'Confirmation Sent' with the subtext 'A confirmation text message has been sent to your mobile phone. If you do not receive this message, please verify the information you entered is correct.' At the bottom, there is a 'Contact Information' section with a link to 'Update Contact Information'.



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