Setting up your notification preferences

With account notifications, it’s easy to stay on top of your HSA transactions.

Want to know if a transaction has cleared, or if your HSA account balance has fallen below a certain amount? With your Fifth Third HSA, you don’t have to wait for your next statement to find out. In fact, you can have your statement delivered to your inbox!

To receive text alerts, email alerts and paperless statements, just set up your notification preferences. It’s easy. Here’s how:

1. Login in to your HSA account. Go to the Tools & Support tab > Select How Do I? > Select Update Notification Preferences

2. Next, make sure your Contact Information is up to date.
   - Enter your phone number
   - Select your mobile carrier
   - Select your time zone
   - Enter and confirm your email address

3. After you’ve entered all your information, hit Submit.

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4. After that, you may be asked to Verify Your Identity. Click Next to answer your security questions.
   • If security question verification is not required, you will proceed to #6.

5. Answer your Security Questions and click Submit.

6. Now you’re ready to select your Notification Preferences.
   • You can select Statement Preferences and Alert Preferences. For example, we can send you a text when your HSA Account Summary is ready.

7. You can select additional options to customize your text notifications.
   • For example, select Contribution posted to your HSA to get a text notification when your account has had a transaction.
   • You can receive text notifications for balance amounts, your contribution limit, payments and withdrawals. Once you have customized your preferences hit Submit.
8. You will receive a confirmation of your successful enrollments.