



## Decrease patient AR in a way your patients will love with zero set-up costs and true pay-for-performance pricing.

### Pre-arrival



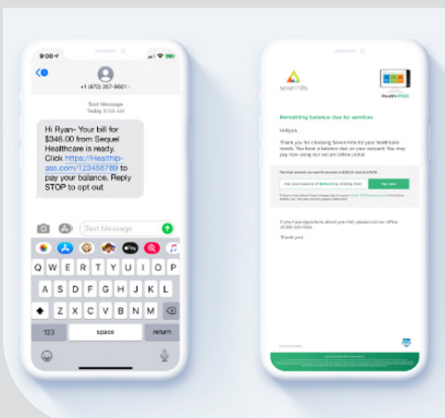
- Customized Express check-in for patients (any device, any time) including registration, insurance, payments, clinical forms and consents/policies
- Real-time integration with PM systems for schedule, demographics and payments
- Automated verification of insurance benefits
- Client-branded multilingual appointment reminders (email, SMS and Voice)
- Pre check-in including pre-collection of prior balance, co-pays, etc.
- Appointment-specific financial risk assessment

### Point-of-service



- Self-service or Assisted Check-in using iPad-based kiosks
- In-clinic, mobile check-in and messaging sent to patient's phone real-time
- Streamline the check-in process to complete registration, insurance, payments and forms
- Checkout process to provide transparency into cost of care and collect against patient estimates
- Real-time posting of demographic changes, payments and images to EMR/PM\*

### Post-visit



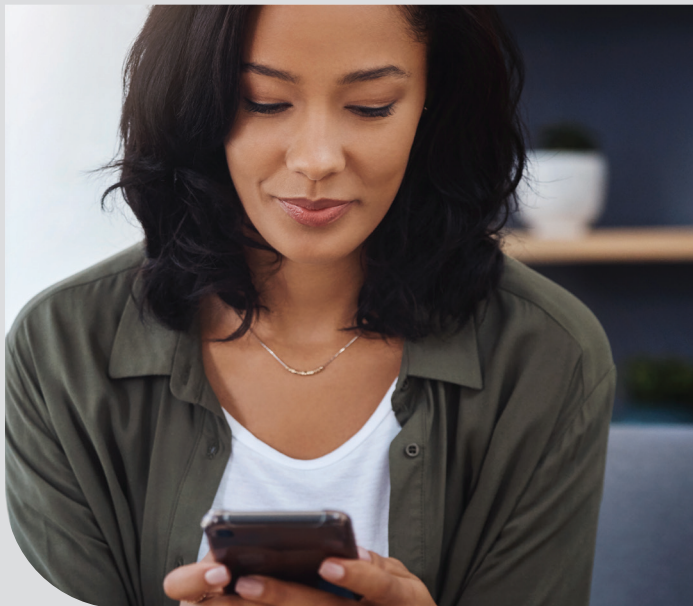
- Convenient Text-to-pay and Email-to-pay options with fully automated electronic billing (eStatements & eBills)
- Electronic statements are automatically generated as soon as claim is adjudicated
- Convenient auto-pay process using card-on-file obtained at check-in
- Client-branded online payment portal for patients
- Flexible, recurring payment plan options for large balances



FIFTH THIRD BANK

Health Express

Powered by Health iPASS



Health Express powered by Health iPASS does it all, from beautifully designed appointment reminders, Express Check-in web app and check-in kiosks, to eStatements and residual balance collection.

### Our Integrations



...and more!

For more information, contact your Fifth Third Bank Relationship Team or Treasury Management Representative.

\*With select Practice Management Systems.

Fifth Third Bank is an investor in Health iPASS. Fifth Third Bank may refer customers to Health iPASS for patient revenue cycle management services. Compensation for such referrals may be paid by Health iPASS to Fifth Third Bank if the referral results in new business for Health iPASS. The amount of any referral fee paid or received services will not affect the fees paid or payable by you.

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