FTD Historical Data and Payments

Implementation Guide

Use this guide to learn more about **Fifth Third Direct® Historical Data and Payments.**

For questions about this guide, please reach out to your Fifth Third relationship team or contact our Commercial Support Center at 866-475-0729, Monday through Friday, 7 a.m. to 10 p.m., ET.

September 2026

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Introduction

Fifth Third Direct® allows users to search for and download up to 18 months of **Historical Data** including **Treasury Bank Reports** and **Paid & Deposited Items Images**.

Historical Payments is part of the Historical CMA Data experience in Fifth Third Direct. The feature is designed for **inquiry and export only** and provides access to available historical payment and transaction records, including ACH, domestic wire, international wire, transfers, and other approved migrated payment types.

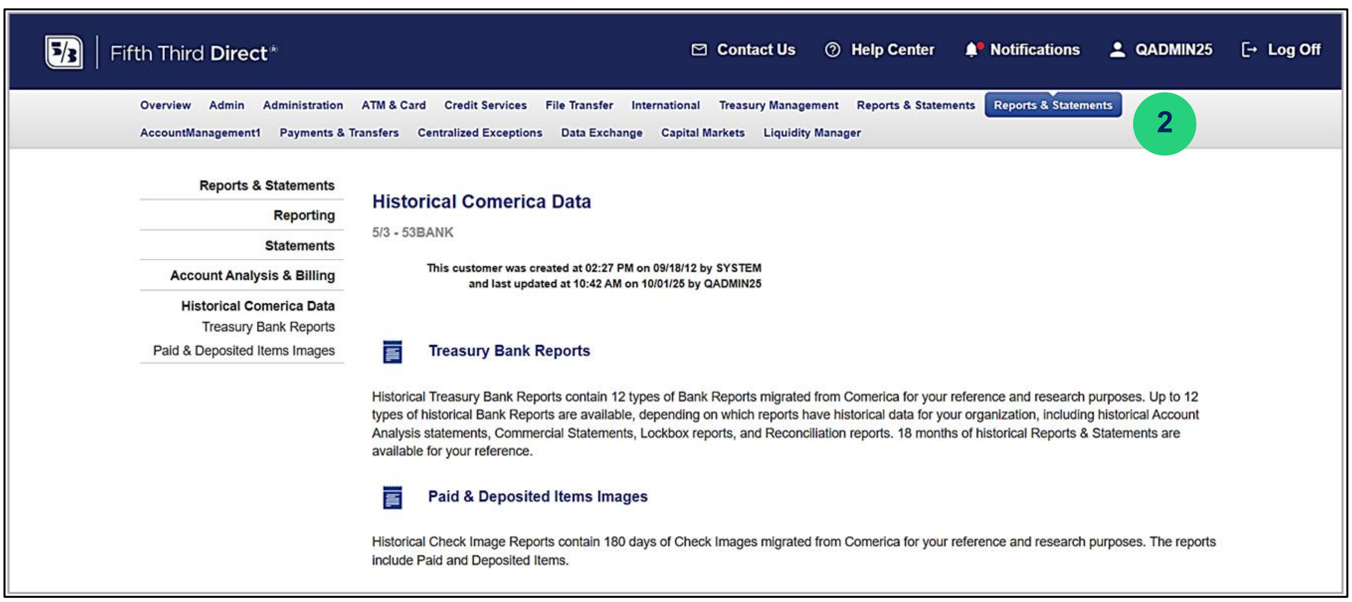
Historical payment records are available within the approved **12-month retention period**. Records outside the retention window are not available through the self-service Historical Payments tab and require a separate client request.

NOTE: The Historical Payments tab is available only to migrated CMA companies with the historical payment service. Users must have the Historical Payments entitlement to view the tab.

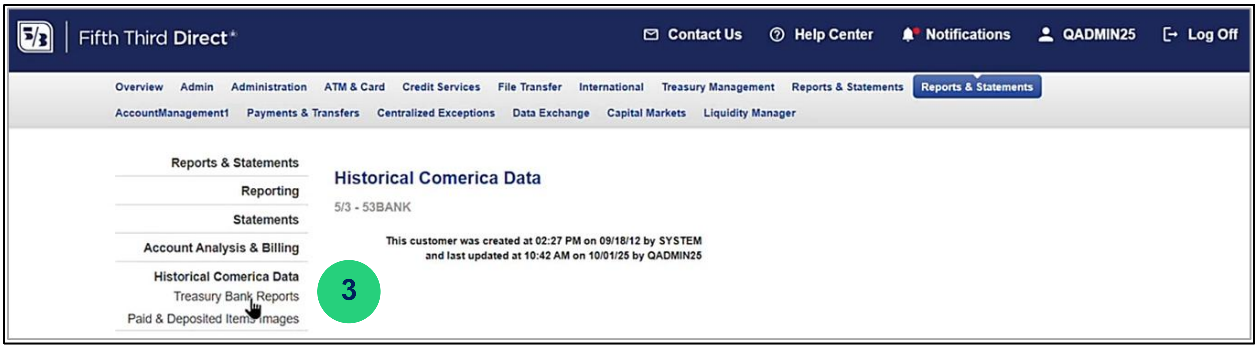
View Historical Data

Treasury Bank Reports

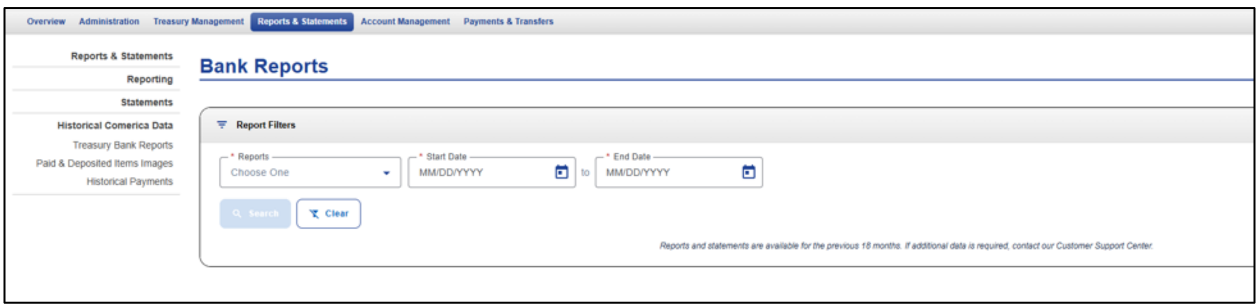
1. Access the **Fifth Third Direct** site.
2. Select the **Reports & Statements** tab from the menu ribbon at the top of your screen.



3. Click on the **Treasury Bank Reports** link in the left navigation pane under Historical Comerica Data.

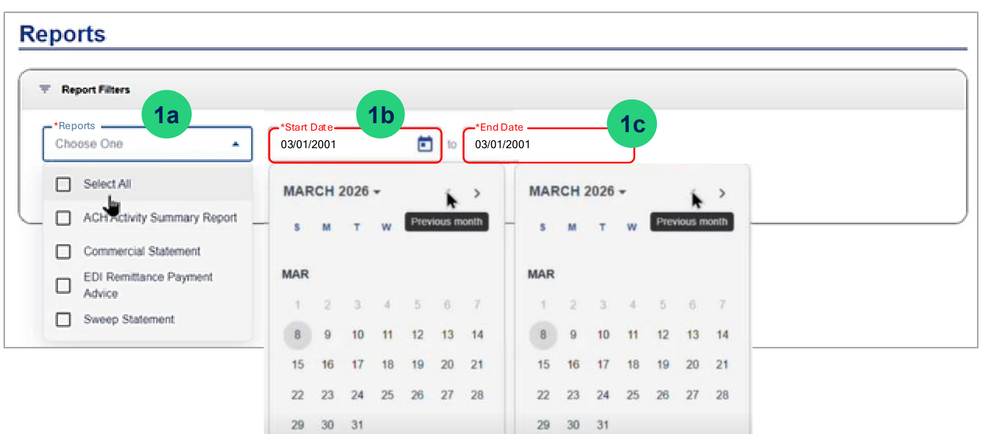


4. The Bank Reports page displays.

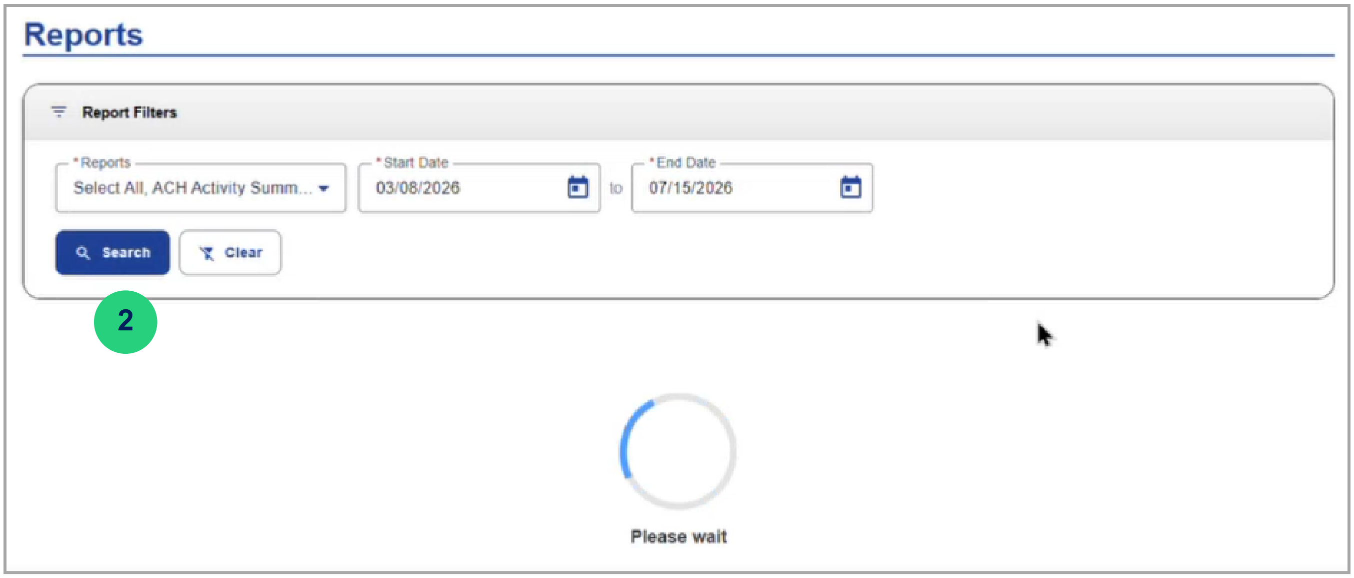


Search for a Report

1. Select values for the following required fields:
    a. Reports
    b. Start Date
    c. End Date

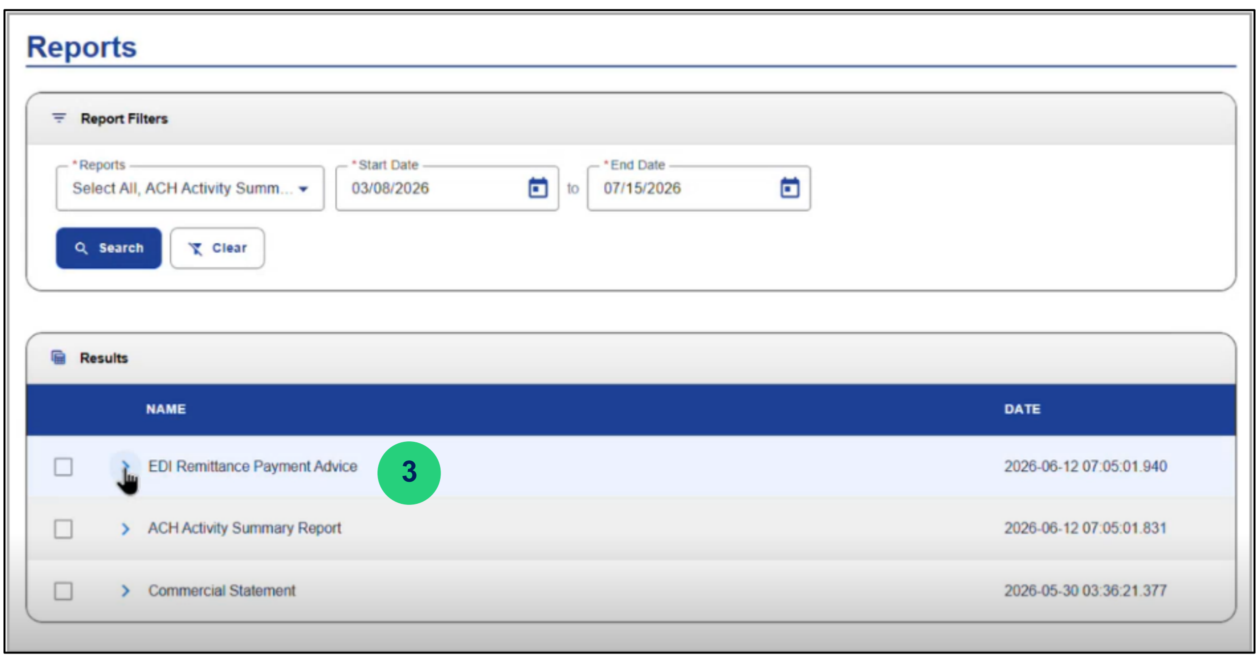


2. Click **Search**.



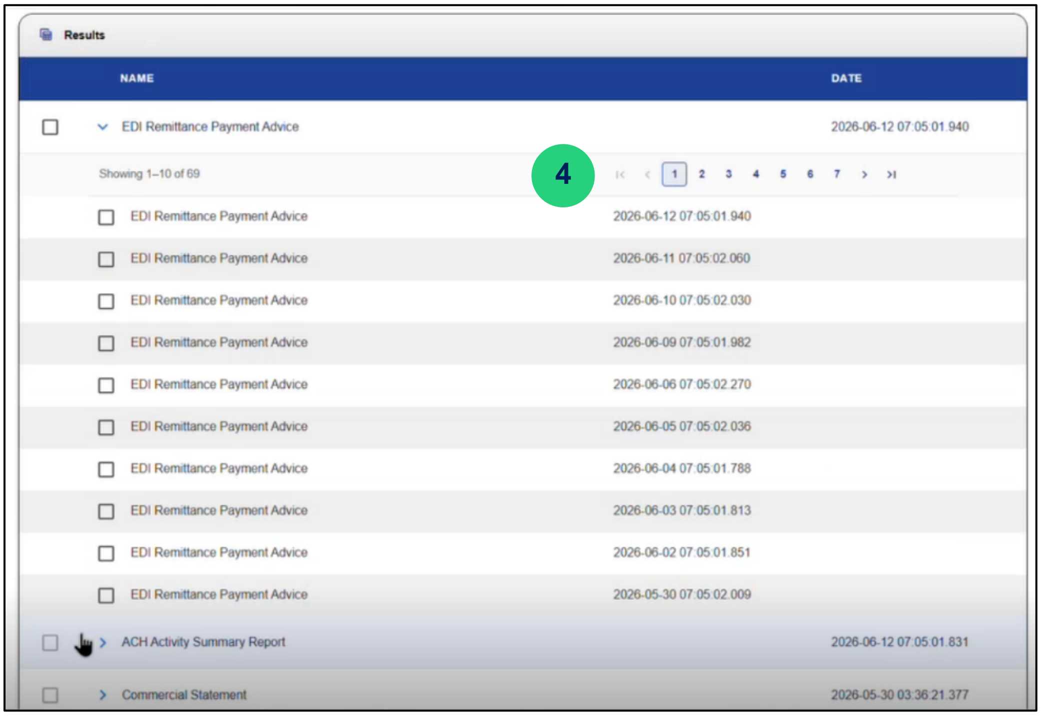
The screen refreshes to display the matching results.

3. Click on the > button to the left of a **Report Name** to display the related reports.



The following example shows the reports under **EDI Remittance Payment Advice**.

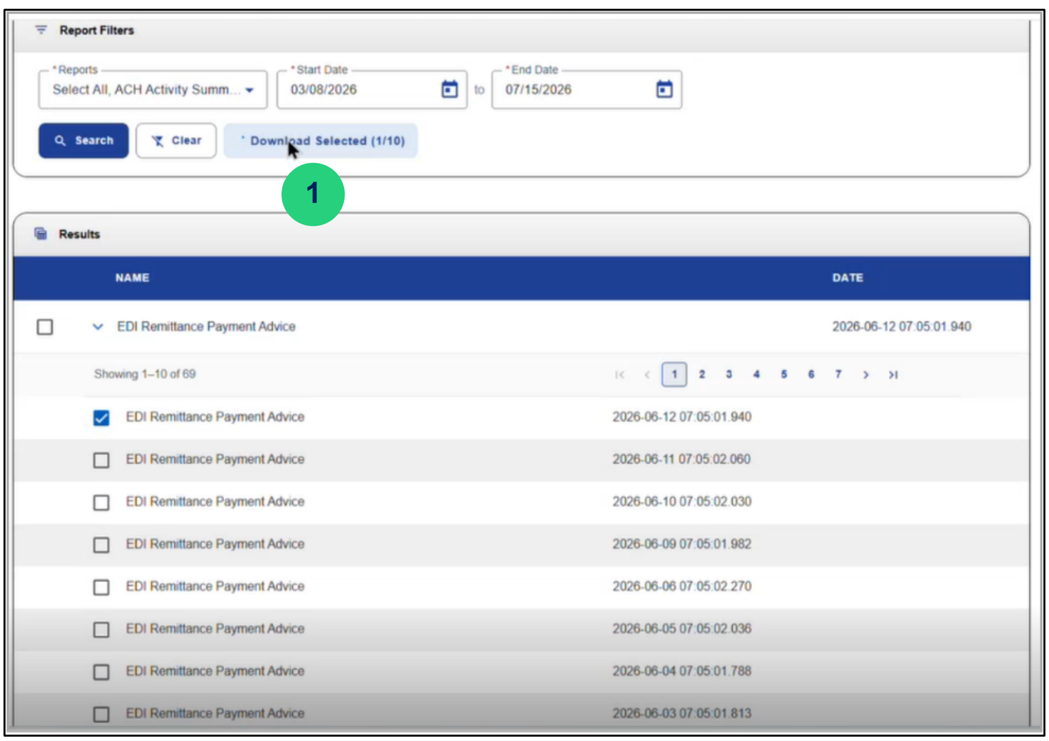
4. Click on a page number above the reports to scroll through the list. You can also click on **<** to navigate to previous reports or **>** for additional reports.



Download a Report

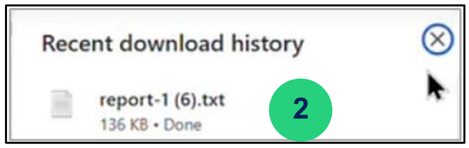
1. Select the report and click the **Download Selected** button.

   NOTE: The button shows the number of reports selected / number of reports available.

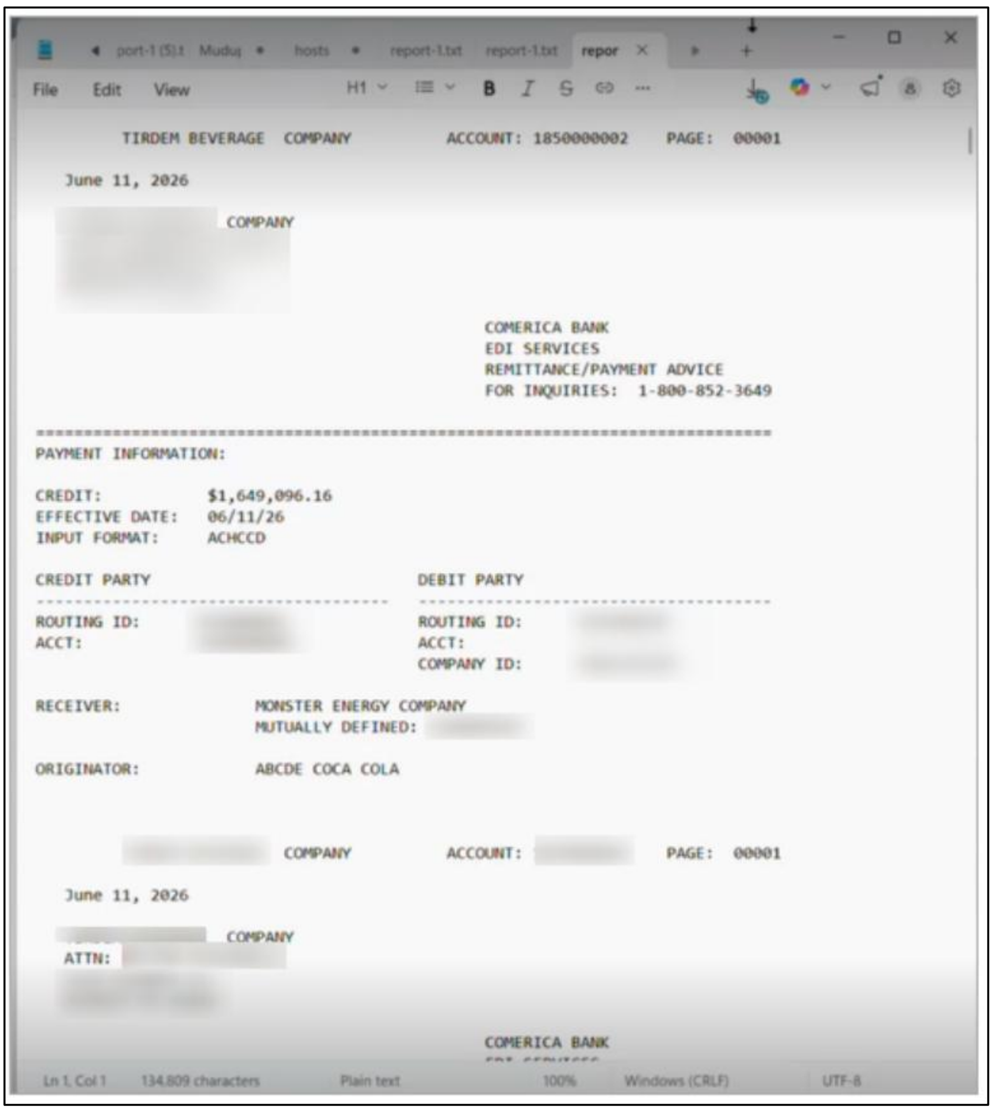


A message displays: “Report downloaded successfully”.

2. Click on the report file under **Recent download history** in the upper right corner of the screen.



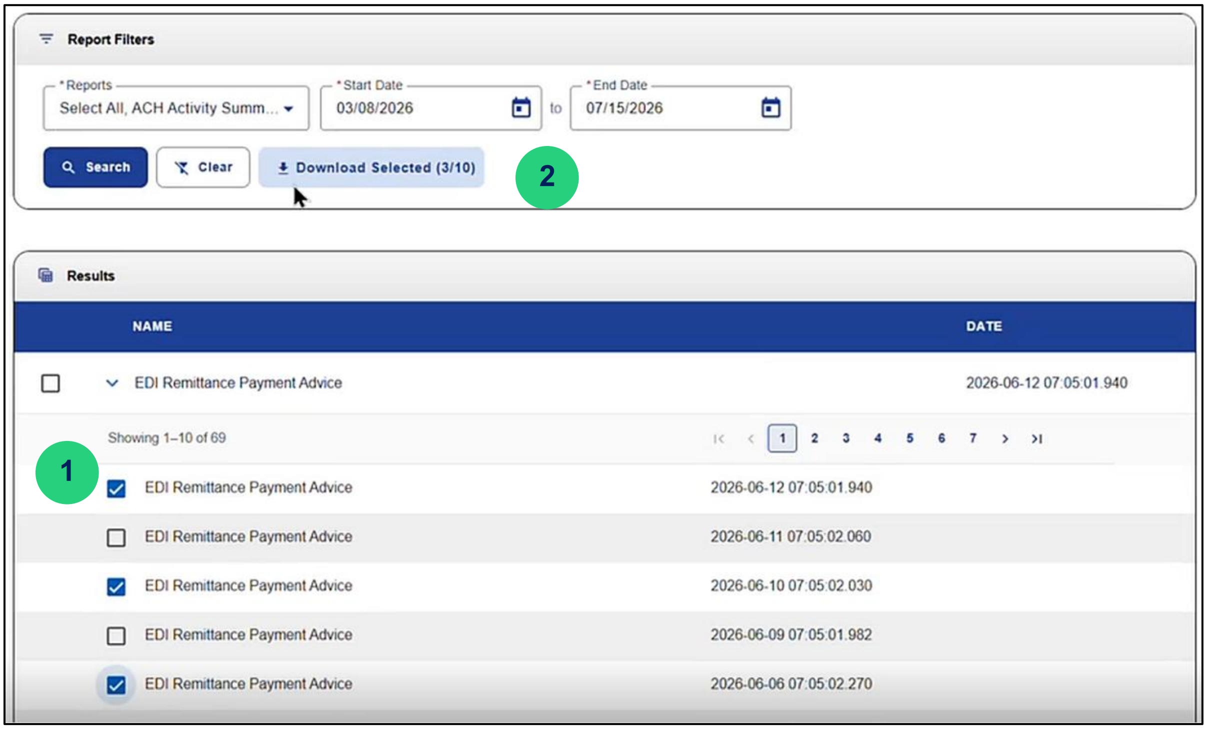
The report displays in a .txt file.



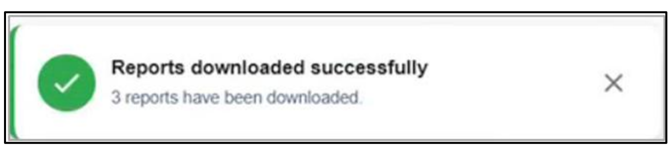
Download Multiple Reports:

1. Select the checkboxes for the reports to download.
2. Click the **Download Selected** button.

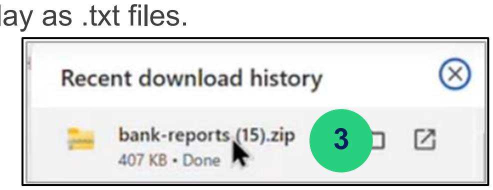
   NOTE: The button shows the number of reports selected / number of reports available.



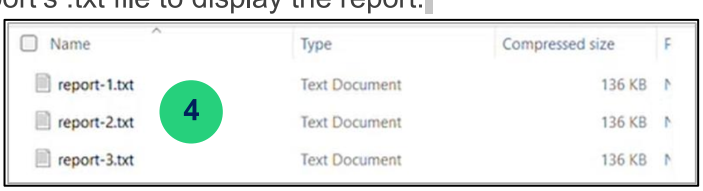
A message displays: "Report downloaded successfully".



3. Click on the report file .zip under **Recent download history** in the upper right corner of the screen. The reports display as .txt files.



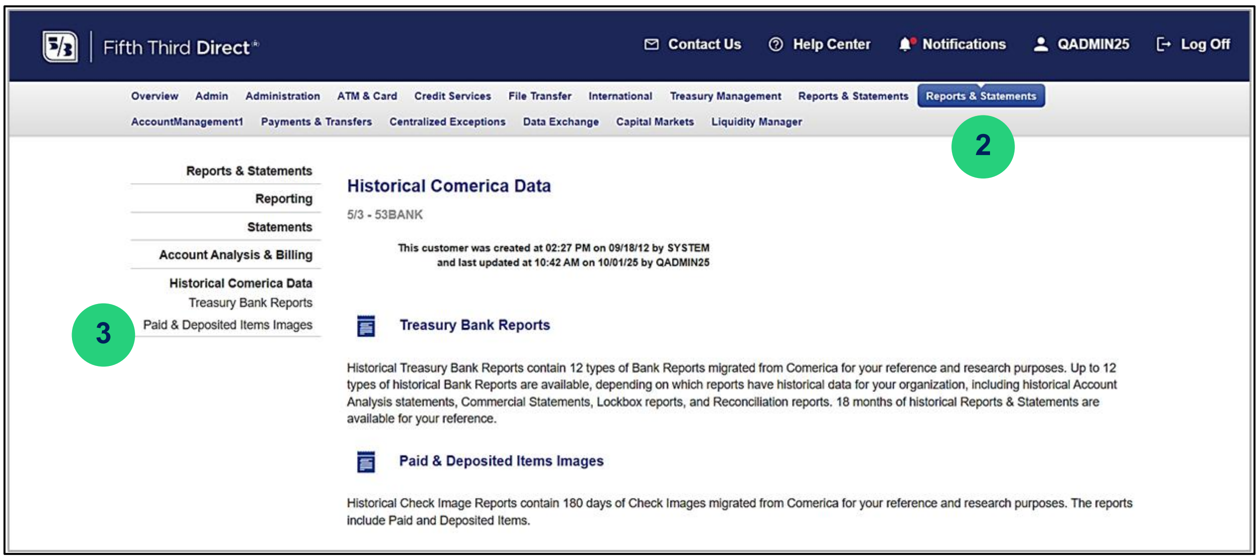
4. Click on each report's .txt file to display the report.



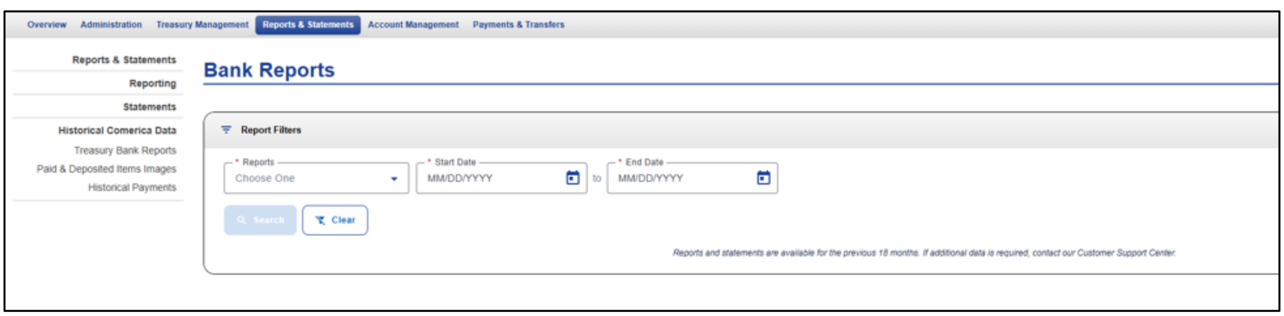
Paid & Deposited Items Images

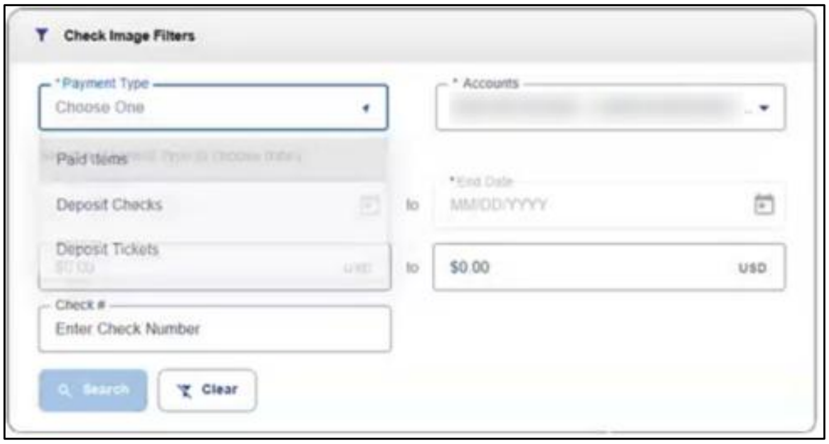
Search for a Check Image

1. Access the **Fifth Third Direct** site.
2. Select the **Reports & Statements** tab from the menu ribbon at the top of your screen.
3. Click on the **Paid & Deposited Items Images** link in the left navigation pane under Historical Comerica Data.



The Bank Reports page displays.

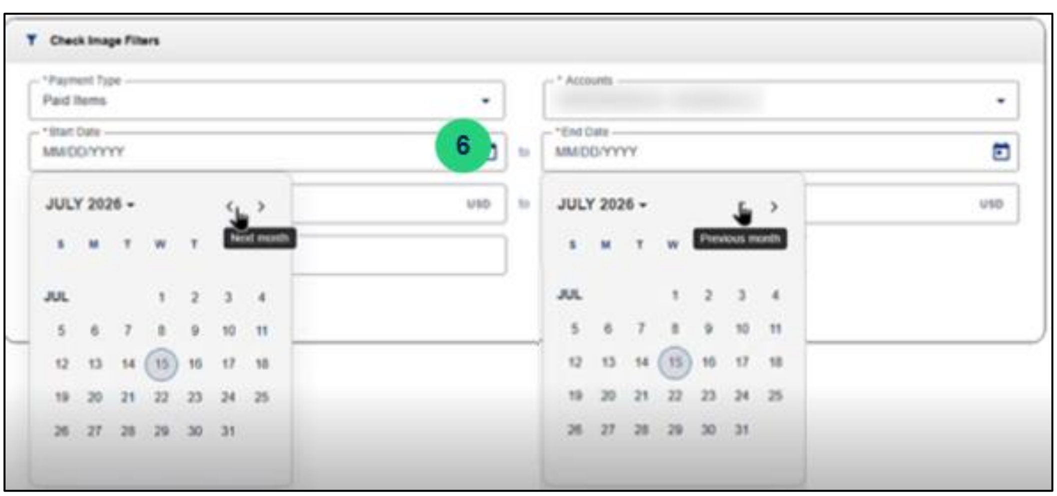




4. Select the **Accounts**.
5. Select the **Payment Type.**

NOTE: The **State Date** and **End Date** fields become enabled after the **Payment Type** is selected.

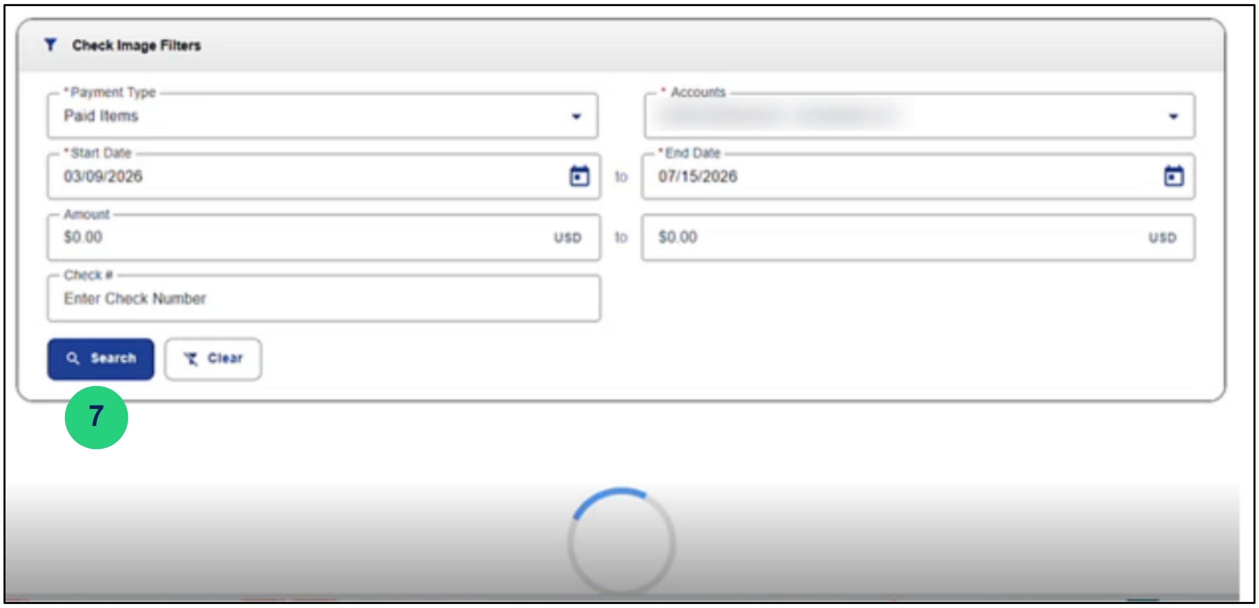
6. Click on the **Calendar** icons and select the **Start Date** and **End Date**. Select the **<** to scroll back or **>** to scroll forward by month.



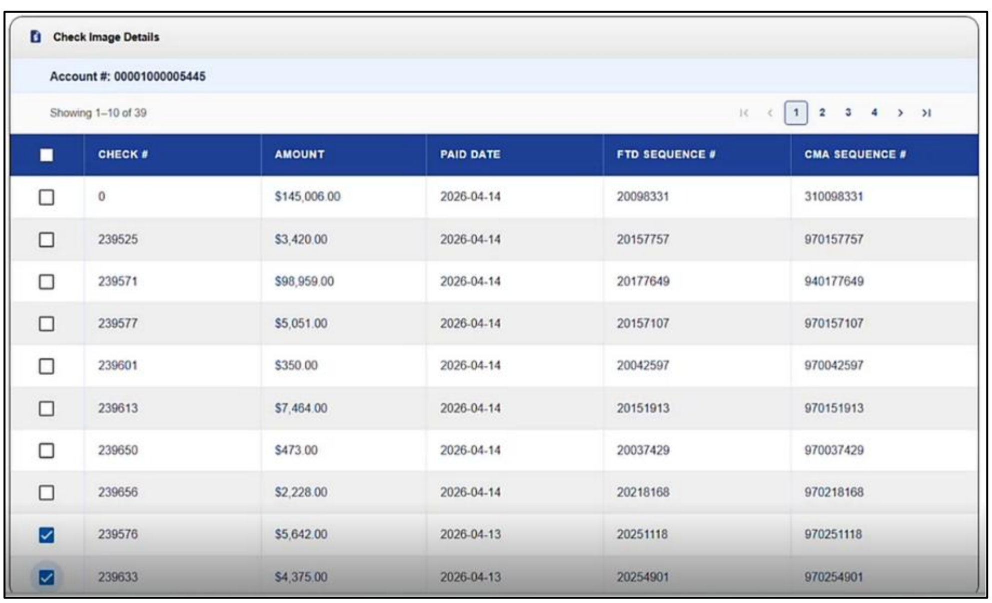
NOTE: **Depending on the** **Payment Type** selected, the date range will be either 548 days or 180 days.

For Paid items, the date range is 548 days.

7. Click **Search**. The screen refreshes to display the matching results.



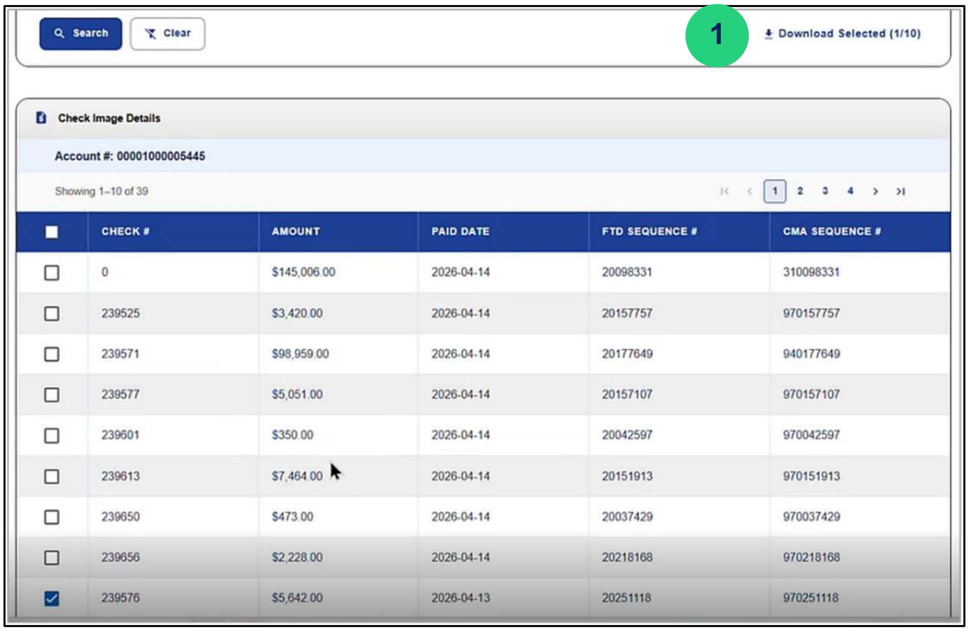
NOTE: Checks that are numbered as "**0**" are checks that have been returned, including returns by customer request and duplicate entries through Positive Pay. Checks that are out of sequence may be retrieved by searching for the check number in the archive. If the customer cannot find the sequence number, they can call the Customer Service Center (CSC) and request the original image.



	CHECK #	AMOUNT	PAID DATE	FTD SEQUENCE #	CMA SEQUENCE #
☐	0	$145,006.00	2026-04-14	20098331	310098331
☐	239525	$3,420.00	2026-04-14	20157757	970157757
☐	239571	$98,959.00	2026-04-14	20177649	940177649
☐	239577	$5,051.00	2026-04-14	20157107	970157107
☐	239601	$350.00	2026-04-14	20042597	970042597
☐	239613	$7,464.00	2026-04-14	20151913	970151913
☐	239650	$473.00	2026-04-14	20037429	970037429
☐	239656	$2,228.00	2026-04-14	20218168	970218168
☑	239576	$5,642.00	2026-04-13	20251118	970251118
☑	239633	$4,375.00	2026-04-13	20254901	970254901

Download a Check Image

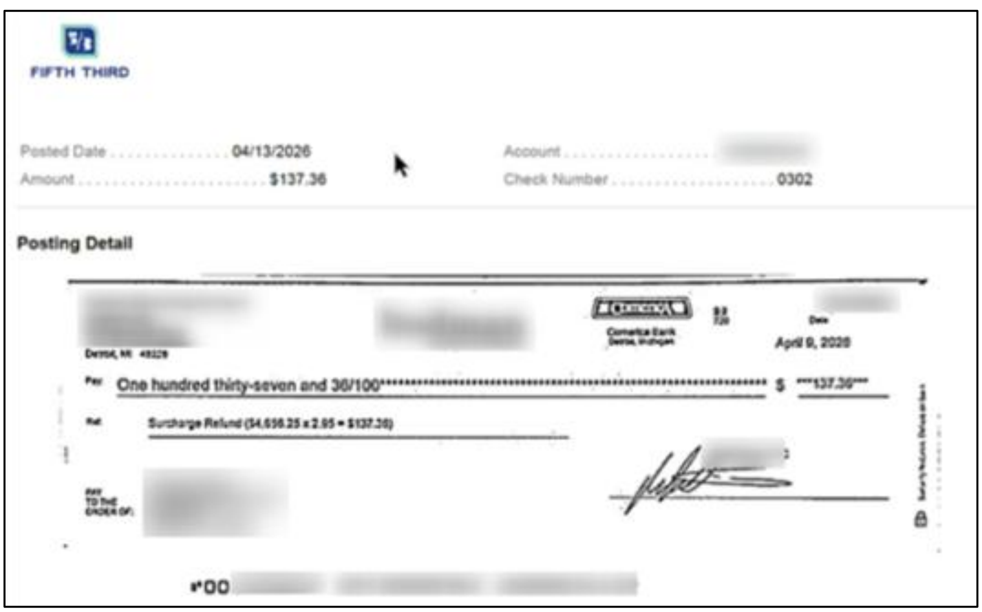
1. Select the check image and click the **Download Selected** button.



	CHECK #	AMOUNT	PAID DATE	FTD SEQUENCE #	CMA SEQUENCE #
☐	0	$145,006.00	2026-04-14	20098331	310098331
☐	239525	$3,420.00	2026-04-14	20157757	970157757
☐	239571	$98,959.00	2026-04-14	20177649	940177649
☐	239577	$5,051.00	2026-04-14	20157107	970157107
☐	239601	$350.00	2026-04-14	20042597	970042597
☐	239613	$7,464.00	2026-04-14	20151913	970151913
☐	239650	$473.00	2026-04-14	20037429	970037429
☐	239656	$2,228.00	2026-04-14	20218168	970218168
☑	239576	$5,642.00	2026-04-13	20251118	970251118

NOTE: The button shows the number of check images selected / number of check images available.

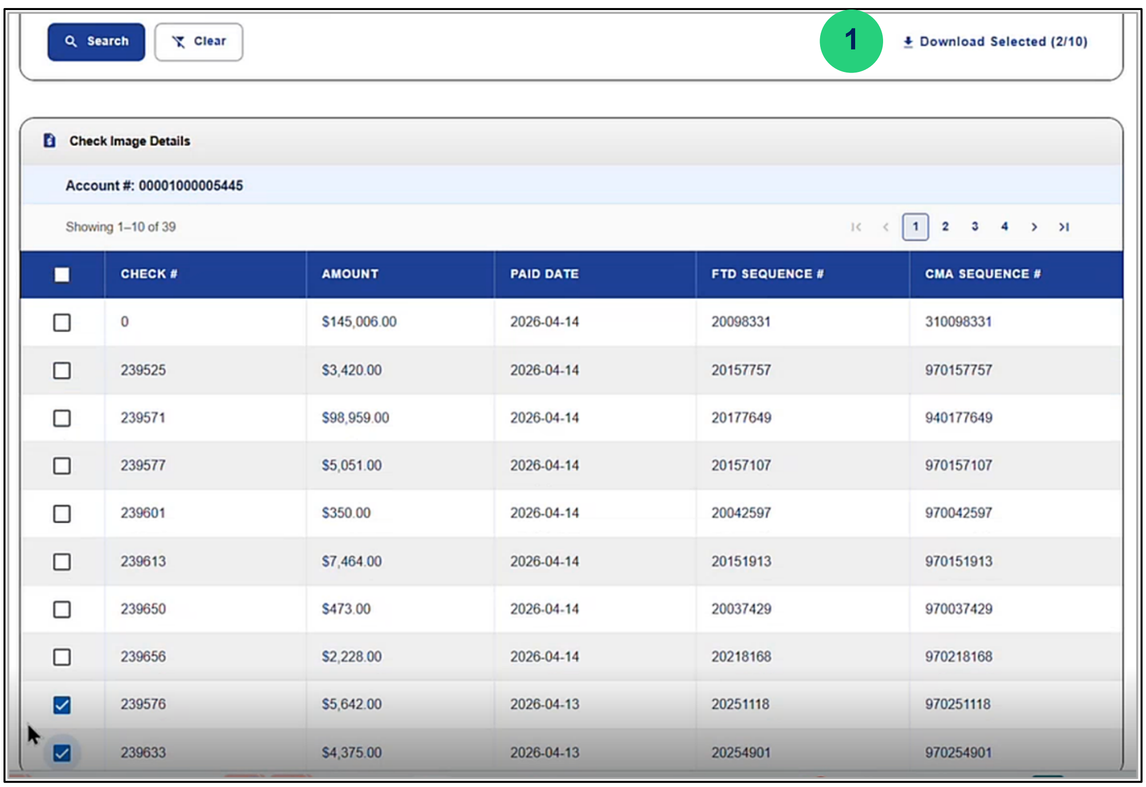
2. Click on the check image .pdf under Recent download history in the upper right corner of the screen. The check image displays in a .pdf.



3. Scroll down the .pdf to view both sides of the check.

Download Multiple Check Images

1. Select the check images and click the **Download Selected** button.



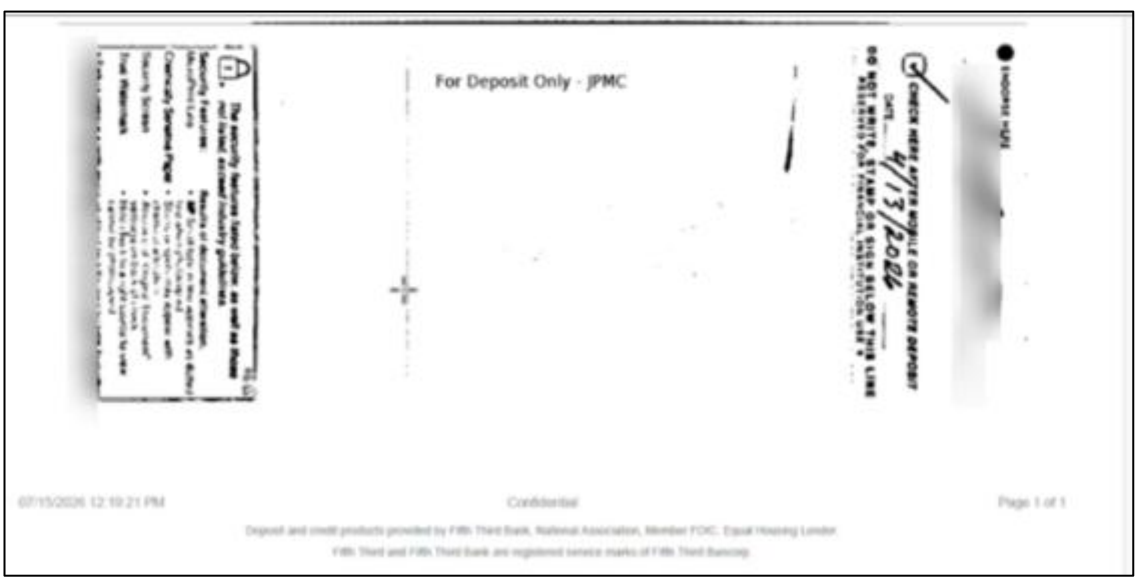
NOTE: The button shows the number of check images selected / number of reports available.

2. Click on the check images file .zip under **Recent download history** in the upper right corner of the screen.

   The check images display as .pdf files.

3. Click on each .pdf file to display the check image

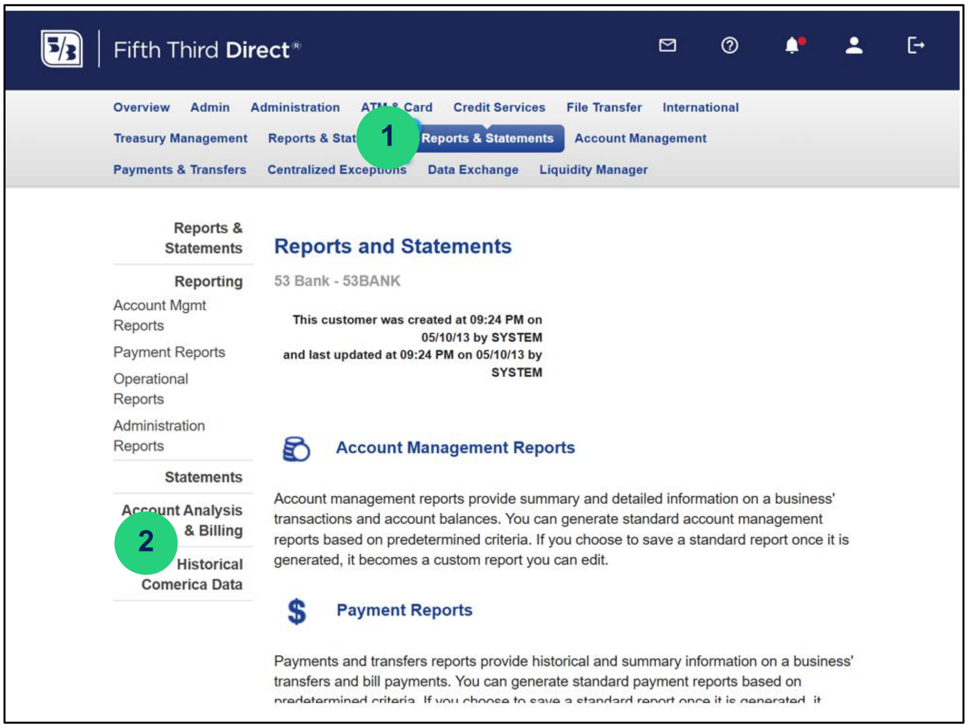
4. Scroll down the .pdf to view both sides of the check.



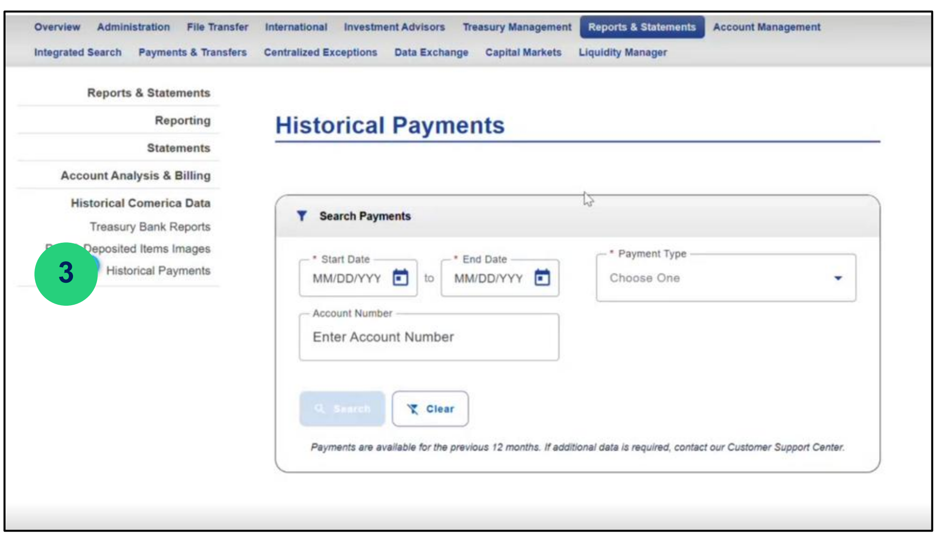
View Historical Payments

Access Historical Payments

1. Access the **Fifth Third Direct** site. Select the **Reports & Statements** tab from the menu ribbon at the top of the screen.
2. In the left navigation pane, select **Historical Comerica Data**.



3. Select **Historical Payments** under Historical Comerica Data.

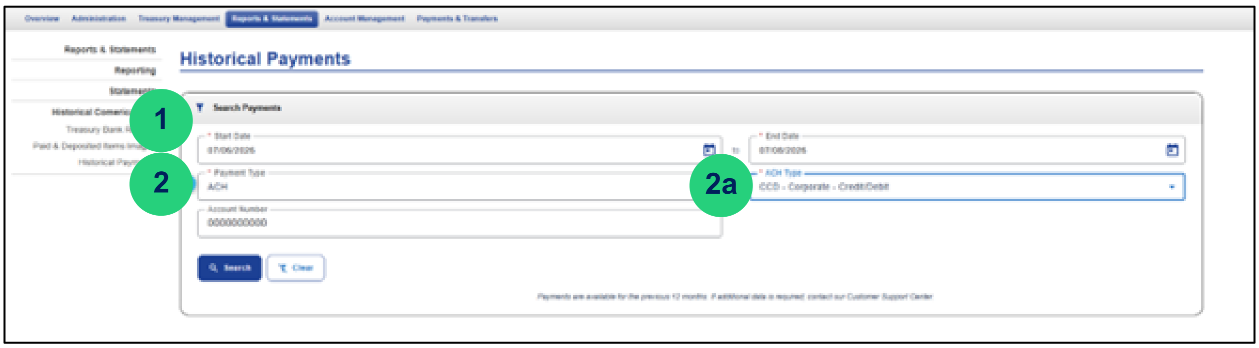


The Historical Payments search screen opens. The search area includes **Start Date**, **End Date**, **Payment Type**, **Account Number**, **Search**, and **Clear**.

Search for Historical Payments

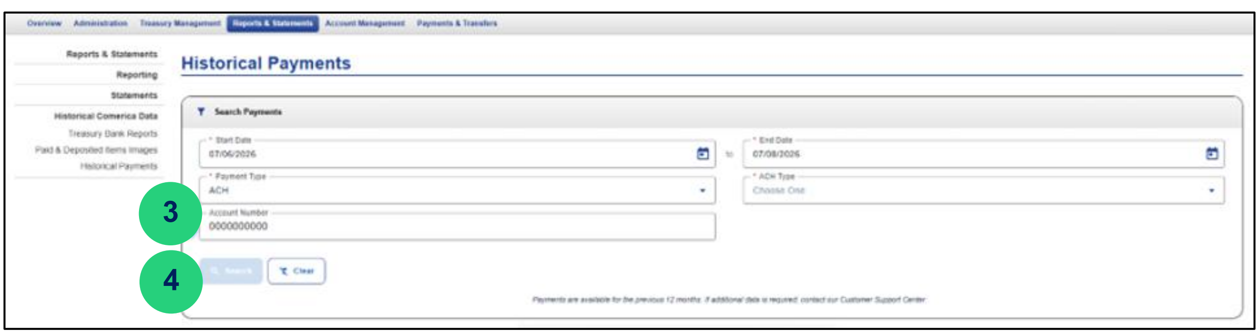
1. **Enter** the Start **Date** and **End Date** for the payment search.
2. Select a Payment Type. Available values shown in the provided screen include All Payment Types, ACH, Wire, Account Transfer, and Real-Time Payments.
   a. If you select **ACH** or **Wire**, select the applicable **ACH Type** or **Wire Type**.

      For All Payment Types, Real-Time Payments, and Account Transfer, skip this step and proceed to Step 3.



NOTE: Historical payment searches are limited to the available records within the previous 12 months.

3. **Enter** or select an **Account Number**, if applicable. The available account list is based on the historical data available for the company.
4. **Review** the search criteria, then select **Search**.



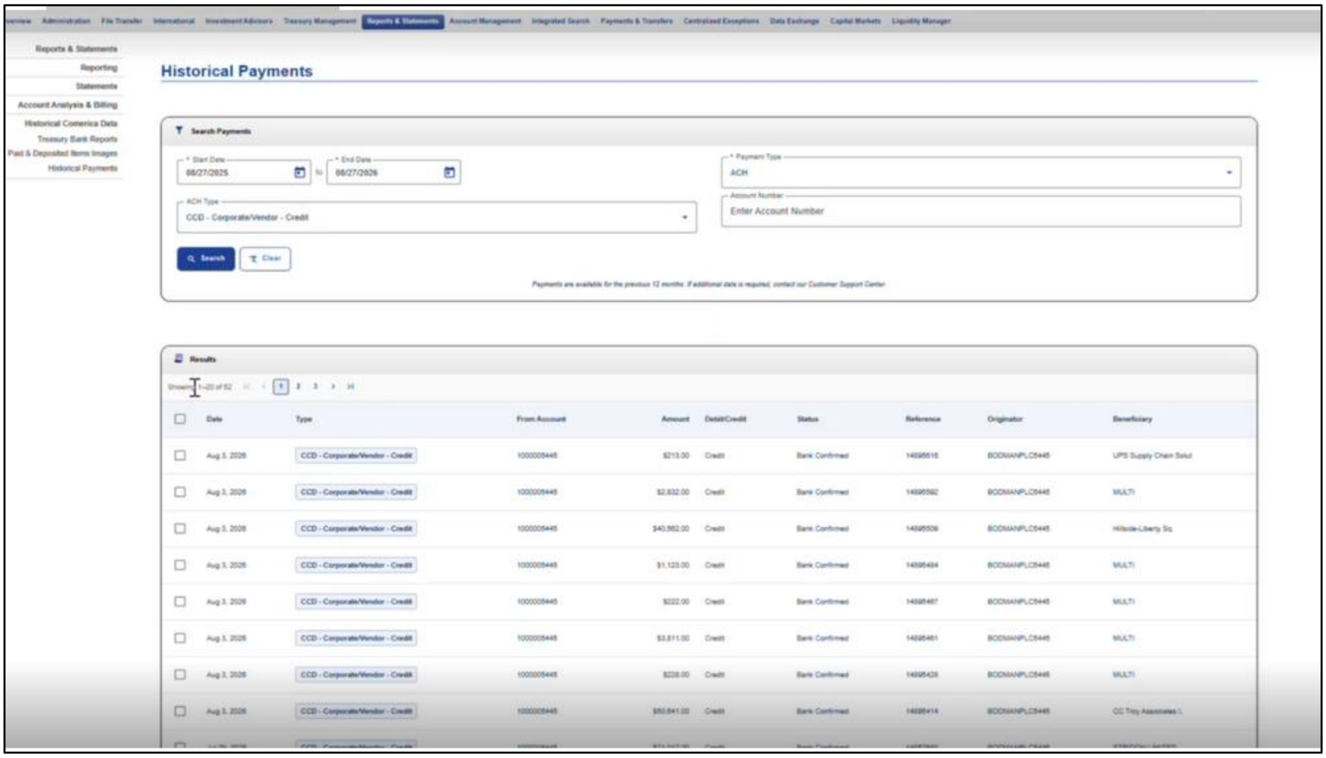
The screen refreshes to display records that match the selected search criteria.

5. To remove the current search criteria, select **Clear**.

Review Search Results

Historical payment records are displayed in a single, **read-only table**. The table provides high-level information to help identify the records needed for export.

1. **Review** the results. When available from the historical data source, the results may include **Payment Date, Payment Type, Account, Amount, Credit/Debit Indicator, Status, Reference Number, Originator Name**, and **Beneficiary Name**.

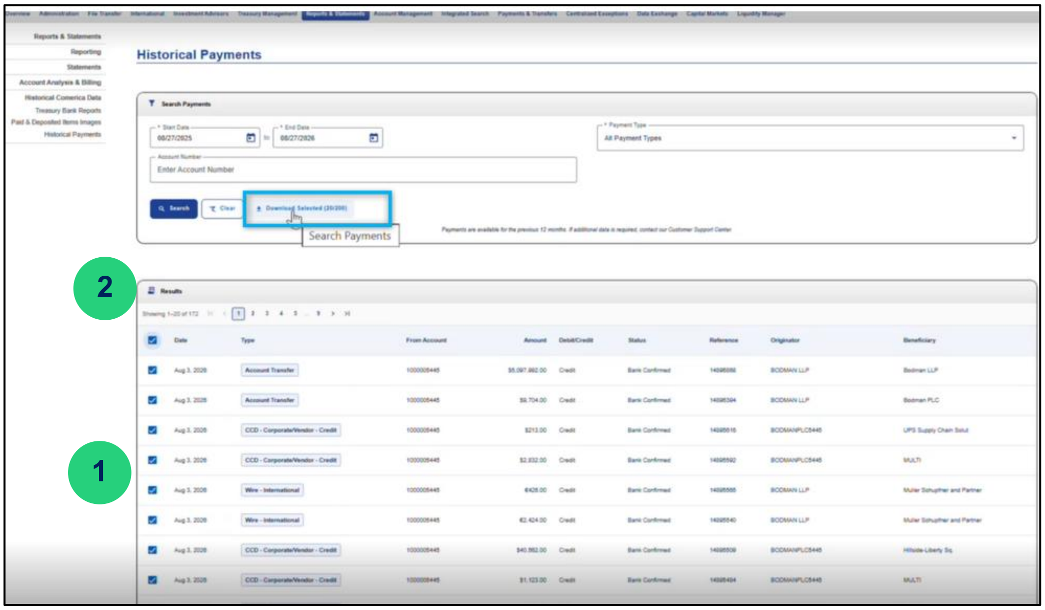


2. **Use** the page navigation controls to move through the result pages. The results table displays **20 records per page**.

   NOTE: Rows do not open a payment detail screen. Detailed payment fields are provided through the CSV export.

Select Records for Export

1. **Select** the **checkbox** next to each payment record to include in the export.
2. To select all records displayed on the **current page**, use the checkbox in the table header.
3. **Continue** to another page, if needed. Selected records **remain selected** while navigating between result pages.
4. **Select** up to **200 payment records** for one export.



NOTE: The Download Selected option is enabled only after at least one payment record is selected. If the 200-record limit is reached, additional selections are prevented.

Export Historical Payments

1. After selecting the required payment records, select **Download Selected** button.
2. **The CSV file** downloads to the browser download folder or other configured default download location.
3. **Open** the downloaded **CSV file** to review the detailed historical payment information.

The export includes **only the selected records**. The exported file includes the fields displayed in the table, and **additional detail fields** available from the historical data source. Fields without data may still appear as columns in the CSV file.

The expected file naming format is **Historical Payments_<date>.csv**.

NOTE: The CSV export is limited to records within the user's company's historical data set and is controlled by the Historical Payments entitlement.

Important Information

Access and Entitlements

- Users without the Historical Payments entitlement cannot access or view the Historical Payments tab.
- Historical Payments access defaults to company administrators.
- Company administrators can grant or revoke Historical Payments access to other users.

Supported Use

- The feature supports inquiry, record selection, and CSV export.
- The feature does not support payment initiation, repair, approval, or transaction reuse.
- The feature does not provide advanced search, advanced export formats, or payment detail drill-down screens.

Messages and Empty Results

- If no records match the selected filters, the screen displays an empty state.
- If historical payment data cannot be retrieved, the screen displays a user-friendly error message without technical system details.

Data and Audit

- Historical Payments activity is subject to applicable security, audit, and data-retention standards.
- Meaningful activity includes tab access, filter or search activity, and CSV export activity.

  NOTE: For records older than the self-service retention period, the client must submit a separate request.

Have a question? Contact your integration specialist or call our Commercial Support Center at 866-475-0729, Monday through Friday, 7 a.m. to 10 p.m., ET.