



Transforming Payments Operations Through Automation

Learn how HR&P, a Texas-based organization headquartered in Houston, partnered with Fifth Third to enhance payments workflows, integrate real-time financial data and build a scalable treasury foundation.

The Client

HR&P (Human Resources & Payroll) provides HR, payroll and benefits administration services to organizations across a wide range of industries throughout Texas. As the company continued to grow, HR&P explored opportunities to further streamline its payments workflows and strengthen real-time visibility into financial activity.



“We’ve come light-years from where we started. Fifth Third didn’t just help us automate, they helped us rethink how we operate.”

- HR&P Leadership

The Opportunity

With increasing payments volume, HR&P began evaluating opportunities to modernize key treasury processes and deliver seamless payroll services. The company sought automation, integration and enhanced data delivery to support fast, informed decision making and position the organization for long-term scalability.

The Solution: Integrated Automation Tools

Fifth Third partnered with HR&P to design and implement a connected, technology-driven treasury management solution that could support the entire payments lifecycle. The solution combined Fifth Third’s deep payments expertise, a tailored automation blueprint, seamless system integration and a high-touch advisor approach.

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Fifth Third's suite of tools included:

- **Automated ACH approvals and encryption** for secure, streamlined processing
- **Automated wire drawdowns**, reducing manual touchpoints
- **Advanced BAI reporting** integrated directly into HR&P's internal dashboards
- **Real-time data delivery** supporting payments status, reconciliation and payroll workflows
- **Consultative process redesign** to enhance efficiency and support scalable operations

The Impact

Fifth Third's suite of integrated automation tools enabled HR&P to modernize its full payments lifecycle, from initiation to reconciliation, while maintaining the flexibility needed to support ongoing growth. **This modernization effort delivered meaningful operational benefits for HR&P, including:**

- ✓ **Enhanced scalability** as payments volume grew
- ✓ **Strengthened real-time visibility** into accounting and payroll activity
- ✓ **Streamlined core workflows** through integrated data and automation
- ✓ **Accelerated decision making** with timely, accurate financial insights
- ✓ **A modern treasury foundation** supporting future expansion

Transform Your Payments Lifecycle

Explore how Fifth Third's end-to-end Commercial Payments and Treasury Management capabilities can help streamline workflows and support your growth. **Connect with your Relationship Manager or Treasury Management Officer to schedule a process review.**

Learn more at 53.com/treasurymanagement



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