



Fifth Third Bank Billing Transition and Enhancements

August 2026

Effective September 8, 2026, billing for commercial payments services will transition to Fifth Third Bank practices

- Your September billing statement reflecting August activity will be like what you receive today.
- Beginning with your October billing statement (reflecting September activity), you may notice changes in appearance and structure, pricing terminology, and calculation methodologies as billing fully aligns to Fifth Third standards. (See Fifth Third Bank Account Analysis Statement Sample for more details)
- If auto-debit is enrolled, this will occur on October 14 concurrent with the availability of electronic statements on Fifth Third Direct®
- Invoices and paper statements will be mailed 1-2 days following.
- All future auto-debit and online statement viewing should be expected on or about the 8th business day of the month

Fifth Third Direct® has enhanced online tools that allow you to easily access and analyze the pricing and billing data you need.



View & Analyze Data

- Improved statement layouts with simplified categories
- Detailed fee breakdowns available in Fifth Third Direct®
Note: historical Comerica billing statements will not be available in Fifth Third Direct®; will build over time to 24 months from date of account opening
- Export statements to PDF or Excel for simpler reconciliation
- Export detailed information on bill points, AFP codes and more to Excel